

COMP 1 FORM

PRISONER'S FORMAL COMPLAINT

Establishment: HMP PARK BRIDGEND  
Serial N°: WALES

**THIS FORM IS FOR COMPLAINTS.**

**IF YOU ARE ASKING A QUESTION OR MAKING A REQUEST PLEASE USE THE APPLICATION SYSTEM.**

Read these notes first

1. A written complaint should be made within 3 months of the incident, or of the relevant facts coming to your notice.
2. When you have completed the form, sign it and post it in the box provided.
3. If you are unhappy with the response, you can appeal on a separate form (COMP 1A FORM).
4. If you are unhappy with the response to your appeal, you can complain to the Prisons and Probation Ombudsman (PPO).
5. There is a separate pink form (COMP 2) for confidential access complaints.

28<sup>th</sup> May 2018

Your Details (Use BLOCK CAPITALS)

Surname: <u>KIRK</u>	First name(s): <u>MADVICE</u>
Prison number: <u>A7306AT</u>	Location: <u>B/H 25</u>

Who did you speak to?

WING OFFICERS FOR 3 DAYS AND STILL NO PAIN RELIEF

Your complaint:

1) MEDICAL DEPT AGAIN REFUSE TO RE-PRESCRIBE MY MEDICATION OR ENSURE I AM PIED AT RIGHT TIME

2) SIGNIFICANT ABDOMINAL PAIN WHILE DENIED DR APPOINTMENTS OR WING VISIT THEN BY A NURSE

3) 5 WEEK-ENDS IN PAST 7 I HAVE EITHER GONE WITHOUT PRE-ORDERED FOOD, DUE TO 'RUNNING-OUT' OR HAVING TO SWITCH TO UNSUITABLE ALTERNATIVES

4) YESTERDAY 'ORDERLY' 'I/L' REFUSED TO EXPLAIN WHY?

5) ON SATURDAY 7 JUMP QUEUE, AS IS USUAL FOOD ONE HOUR LATE

6) YESTERDAY 32 JUMP QUEUE

7) ON FRIDAY OFFICER CONFISCATES MY FOOD TRAY FROM CELL

8) PLASTIC TRAYS, CUTLERY & CROCKERY SHOULD BE LABELLED AND PRISONERS PUNISHED FOR LOSS — THERE ARE BASIC MANNERS HERE — THE REASON FOR PRISONS

Is your complaint about violent or threatening behaviour? Yes  No  ?

Is your complaint about discrimination, harassment, or victimisation related to one of the legally protected characteristics (these are: age; disability; race; sex; religion; transgender; sexual orientation) Yes  No  ?  
(If Yes, please explain why within your complaint).