



CYNGOR IECHYD CYMUNED
COMMUNITY HEALTH COUNCIL

ABERTAWA BRO MORGANNWG

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23 May 2018

Maurice J Kirk
HMP Park
Bridgend

Dear Mr Kirk

Thank you for your letter of 2 May 2018.

The Community Health Council is not the Health Board and we do not investigate complaints or influence the outcome of the investigation.

On reading your letter, our understanding of your concern is that it is one that does not come under the remit of our service – we can only offer support for those wishing to complain about care or treatment provided by the Health Board within the last twelve months.

The Health Board have a dedicated complaints department – you can write to them at ABM University Health Board, 1 Talbot Gateway, Baglan, Port Talbot, SA12 7BR. **However, again the complaint must be about health treatment received on the NHS within the last 12 months.**

Yours sincerely

Complaints Advocacy Service

RPD
1/10/18
RPD
27/5/18